This year Florida State University's Ruby Diamond Concert Hall is implementing FREE general admission tickets to attend the Best & Brightest Awards. There is no fee to attend and all are welcome to support our students and friends on May 15<sup>th</sup> at 6:30 p.m.

In order to access your unlimited number of tickets which will be emailed to you one week before the Ceremony, you are required to log onto *tickets.fsu.edu* and follow the instructions on getting your tickets. The finalists do not need to download tickets, but parents, friends and family will need a ticket to enter into the Concert Hall.

## Below are instructions on reserving tickets and you can always email me at <u>LRogers@talchamber.com</u> for assistance.

- Log onto tickets.fsu.edu
- Scroll down to the Best & Brightest Logo on the right side and select **BUY**
- The General Admission or Best Seat page opens and <u>only</u> select GENERAL ADMISSION-ADULT (there are no differences in the Adult Admission tickets and if you select the Child or Wheelchair Access tickets it will not email you the tickets--- and there are no promo codes or section selections needed)
  - The arrow will drop down the number of tickets you would like to reserve under your name—select that amount and press **CONTINUE**
- The Shopping Cart page opens and in the top right banner area it will show you the number of items (tickets) you have selected and also on the page the General Admission tickets all totaling \$0.00. There is no Delivery Fee. press **CONTINUE**
- The Continue Your Order Page will ask for you to log in or continue as a GUEST. Press **CONTINUE**
- Please fill out the Customer Information and press CONTINUE
- The Delivery Details page will ask you to select the Delayed Email and then press **CONTINUE** 
  - You will receive the tickets email one (1) week prior to the event. Tickets will be sent as a PDF attachment to the email address on your account. Please check your Spam/Junk filters and allow emails from <u>tickets@tickets.fsu.edu</u>
- The Billing Info page asks you to select **BUY** 
  - Don't worry about verbiage about orders subject to credit card approval, etc.
- The Order Summary Page will show your order and provide you with the confirmation number on the left side of the page.
  - THIS IS NOT YOUR TICKET. Tickets will be emailed starting May 9<sup>th</sup>
  - Once you receive that email, please print your tickets or download onto your phone to be scanned at the Awards Ceremony.
- DON'T DELAY---PLACE YOUR ORDER ASAP so you don't forget. Better to reserve now and not wait at the door trying to set up an order! We appreciate your patience with this process.